**Gregorio D. Olivares**

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**OBJECTIVE**

Highly disciplined and dedicated problem solver, currently in the process of obtaining a bachelor’s degree in computer science from Lewis University. Demonstrates the ability to solve a technological related issue and find manners to improve it ultimately find a better solution and reach an end goal given.

**EDUCATION**

**Lewis University** | Computer Science | Bachelor of Science Expected Fall 2025

* Concentration in networking
* GiveSomething Back Scholarship
* Heritage Scholarship
* National Society of Leadership and Success organization

**EXPERIENCE**

**Data Systems Administrator** February 2021 - Present

United States Marine Corps | Fort Sheridan, IL

* Create and rebuild domain controllers, exchange servers, and end devices digitally within a virtual machine using VMware with ESXi hosts on Windows OS.
* Spreads data communications to various recipients over Internet Protocol (IP) based networks.
* Tasked with providing internet to end devices using satellite communication.
  + Able to reach a satellite at a geostationary orbital position 22,000 miles from the surface of the equator and use the IP address provided to create a local domain.
  + Used IP routing from the satellite to a switch that provided the use of Microsoft Teams for an end user within a forest.
* Create a Local Area Network (LAN) through using Cisco devices such as servers, routers, and switches.
* Configure end devices to follow a specific network protocol via Static or Dynamic Host Configuration Protocol (DHCP)
* Properly crimp long Cat5 cables via T-568A/568B with RJ45.
* Use Active Directory or MMC to control a local domain to give users permissions using Group Policy Objects (GPO’s).
  + Windows Baseline Server 2019 and newer

**Triage Agent** December 2021 – Present

Best Buy | Bolingbrook, IL

* Computer diagnostic and repair
  + Troubleshoot returning computers coming from clients for software and hardware issues that they face.
    - Return computers in a timely manner to ensure customer satisfaction.
    - Diagnostics include:
      * Re-imaging with the proper Operating System.
      * Installing proper drivers to allow computer to function correctly.
      * Ensuring internet connectivity both wirelessly and wired.

**SKILLS/EXPERIENCE**

Java, Python | Active DoD Secret Clearance | Spanish